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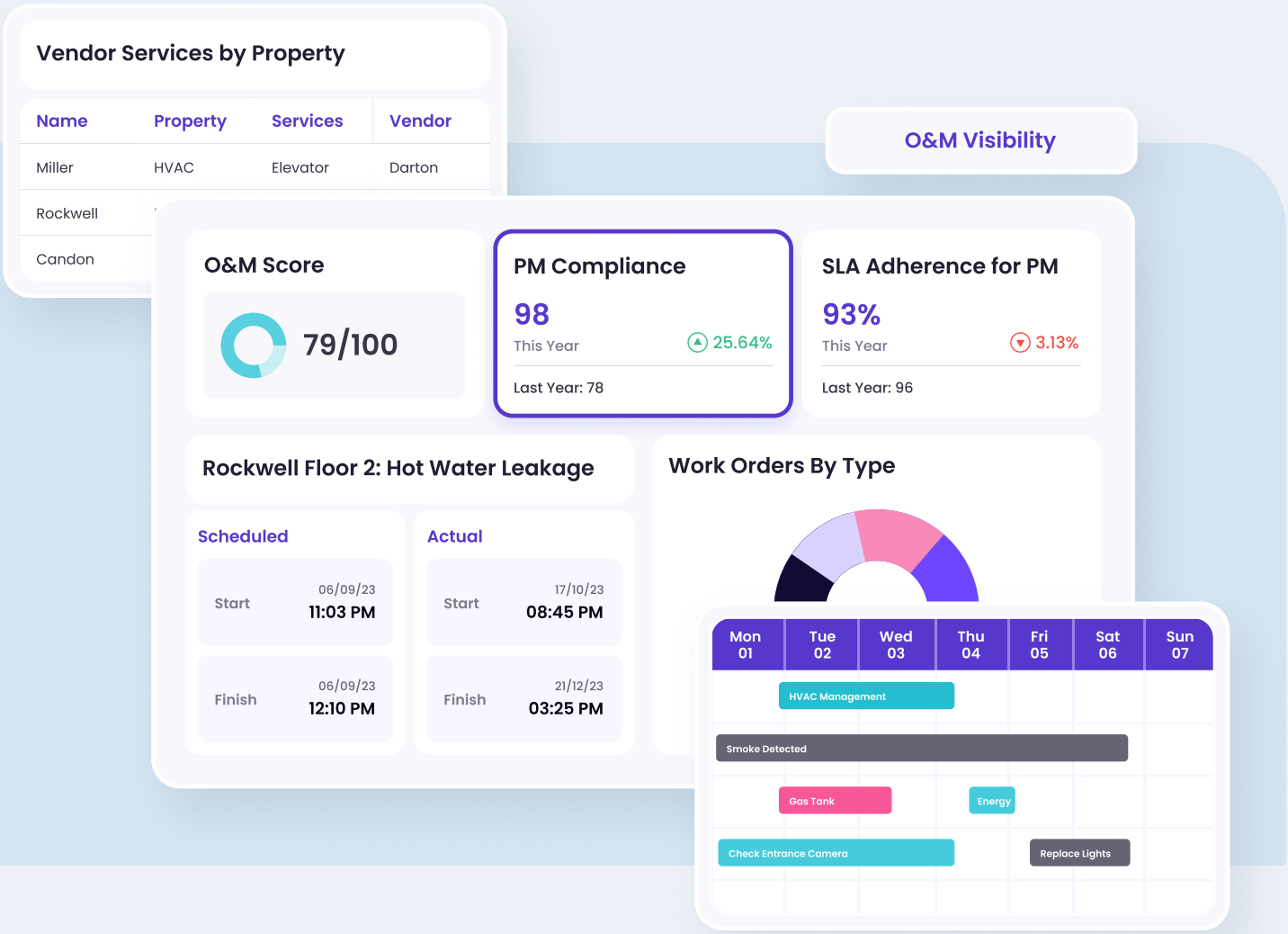
Outperform Your Competitors: Drive Tech-Led Growth With Facilio's Connected CaFM



Berkeley DEFINED BY TRUST | ENGIE | CIT | solutions a Mubadala company

مساندة musanadah | Q3 | CFS | Quality FACILITIES MANAGEMENT

Break free from legacy, Switch to Scalable Enterprise-ready CaFM Deployments

Legacy CaFM Operational Model Is Flawed

Rigid & limited reporting

Requires IT support for any integration & configuration

CaFM Today

Maintenance

Asset Repo

Work orders

Limited automation of day-to-day operations

Rigid and complex user interface

Stagnant Business Growth: The Lasting Scars Of Incumbent CaFM

It Breeds Inefficiency In Day-To-Day Operations

- **Scattered financials** hinder real-time P&L analysis
- **Fragmented communication** leads to overlooked customer issues
- **Un-organized audit schedules** increase the risk of non-compliance
- **Lack of operational insights** leads to inefficient O&M processes
- **Lost operational autonomy** due to disjointed point solutions

Restricts FM Business Growth And Expansion

- **Losing RFP bids** due to inadequate technology
- **More than 1 year for CaFM delivery** to new clients
- **High customer churn** due to communication gaps and missed SLAs
- **Stalled business growth** from a lack of actionable insights.
- **High operational costs** due to unorganized workforce allocation

For Your Team

For Your Business

Go Beyond Legacy Systems: Adaptable, Self-Serve Platform For Modern FMs

Processes

Fully Automated Workflows

People

Interfaces & Insights For All Stakeholders

Systems

Integrates CaFM Workflows With Existing Tech Stack

Elevating Your Operational Capabilities

- **Centralize Operations:** Manage all facilities and operations from a single platform
- **Optimize cost:** Track expenses and stay within budget. Identify cost-saving opportunities
- **360 Ops Visibility:** Track tickets raised and resolved to boost operational efficiency and service response times.
- **Improve SLA adherence:** Balance proactive and reactive maintenance to optimise resources and reduce downtime.
- **Ensure 100% Compliance:** Maintain regulatory compliance with automated reporting and HSE management.
- **Keep vendors accountable:** Overcome vendor performance issues by monitoring SLA adherence, ensuring high standards and reliability.

Driving Growth For Your Business

- **Accelerate Deployment:** Templatize onboarding workflows for quick ROI
- **Win against competition:** Enable IoT and data analytics for elevated services
- **Cash flow visibility:** Track financials & payments across clients; Gain real-time visibility into opex
- **Scalable platform infra:** Custom modules to add new service lines without coding / IT efforts
- **Real-time Ops & Growth Insights:** Eliminate manual tracking of KPIs
- **Client retention / satisfaction:** Enhance engagement with transparent reporting and self-service portals.

Everything Your Legacy CaFM Features And Much, Much More—Only More Simplified

Maintenance & Work Order

- Hard, Soft, Planned & Reactive Maintenance
- Integrated Inventory Tracking
- Resources Planner & Dispatch

Client Engagement

- Centralized Helpdesk
- Branded Self-service Portals
- Priority-based Routing
- Broadcasts & Announcements

Inspections & Audits

- Mobile Inspections & Checklists
- Automated Escalations & Notifications
- Audits & Incident Reporting

Vendor Management

- Standardized vendor induction
- Performance/KPI tracking for subcontractors
- Mobile check-in / check-out

Procurement & Budgeting

- Site-specific budgeting
- Purchase order tracking
- Automate end-to-end quote processes

Field Service Management

- Smart dispatch suggests by skills, availability, location.
- Track on-field technicians
- Multiple service appointments per work order.

How Facilio Makes A Difference

Workforce Optimization

- Dynamic shift-based scheduling & dispatch
- Attendance, log in/out & break tracking
- Auto job assignment by specialization

Automated Payments & Quote Processes

- Standardize budget approvals & thresholds
- Track & optimize procurement costs
- Automate PO generation

Vendor Compliance Tracking

- Digitally record technician licenses
- Automate insurance tracking
- Deactivate non-compliant vendors

Automated SLA Reporting For Clients

- Real-time SLA reporting
- Automate compliance reports to clients
- No code reports configuration

Centralized Reactive Maintenance

- Auto-convert service request emails to work orders
- Pre-define reactive maintenance workflows
- Prioritize requests by criticality

Real-Time FM Dashboards

- Real-time reports for end customer
- Ground staff SLA & KPI tracking
- Portfolio-wide operations dashboard

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2025 SFG20 Digital Partner

Unlock True Automation For SFG20 Compliance & FM Efficiency

Facility managers and service providers are constantly juggling compliance, cost control and resource efficiency. The Facilio and SFG20 Digital Partner Programme integration transforms maintenance management with automation and intelligent resource planning. SFG20 is the industry standard for building maintenance specification, offering a detailed library of over 1000 maintenance schedules which can be accessed with a license to Facilities-iQ, their intelligent software solution.

As a Digital Partner, Facilio is fully integrated with Facilities-iQ through SFG20's Application Programming Interface (API). This allows SFG20 content to automatically populate into our system without any manual, time-consuming data entry, including SFG20 updates which you can choose to implement at a time that best suits you.

Facilio X SFG20 Enhances FM Operations By

Live-Synced Job Plans

SFG20's maintenance schedules are constantly ratified and updated in line with legislation, regulations and best practices. Once updates come through, you can choose when to accept and implement them.

Automated Preventive Maintenance (PPM)

Standardize statutory and non-statutory tasks, ensuring consistency and error-free execution.

Optimized Resource Allocation

Match SFG20 jobs with skill sets and availability, eliminating overlaps, reducing unnecessary costs and optimize budgeting.

Audit-Ready Compliance

Instantly generate SFG20 reports and track adherence without manual effort.

Why Leading FM Companies Bet On Connected Operations Platform?

97% SLA Adherence

40% Reduced Asset Downtime

40% Enhanced Operational Visibility Across Estates

30% Reduction In Reactive Call Volumes

Nuh Gulaid
Executive Chairman, CIT

"Facilio was our choice after evaluating multiple solutions because it was **tailor-made to our requirements.**

Sumith Sukumaran
Operations Manager,
Quality Group

"Facilio helps our stakeholders make **data-led operational decisions** to deliver continuous value to our customers."

Mark Hazelwood
Managing Director,
Q3 Services

"FMS rely on outdated tools, forcing clients to adapt to inefficient processes. Facilio provides **real-time reports and comprehensive IoT and sustainability insights for growth.**"

Redefine Facility Management and Propel Your Growth with Facilio's CaFM Now!

Book a Demo