

SCOPE OF THE QUALITY MANAGEMENT SYSTEM (QMS)

Based on analysis of the Building Services Association (BESA) business model, interested parties, and in consideration of the products and services it provides, BESA has determined the scope of the management system as follows:

WELPLAN	Administration of employee benefit packages; welfare benefits, death benefit and healthcare
SFG20	Library of maintenance standards for Building Engineering Services
BESCA	Certification Schemes to assess, certify and register the competence of contractors and individuals
REFCOM	F-Gas Certification Scheme
SKILLCARD	Personnel registration scheme for people working in the mechanical sector of the building engineering services industry
MEMBERSHIP SERVICES	Administration and subscription provision for the Association
IT	Internal infrastructure and software development processes

The QMS applies to all processes, activities and employees of the Association functions that fall within the scope. In-scope activities are carried out at the BESA premises located at:

Old Mansion House, Eamont Bridge, Penrith, Cumbria, CA10 2BX. Tel: 01768 860400

BESA is excluded from requirement 7.1.5 (Monitoring & Measuring Resources) of ISO 9001:2015 because its products and services include no physical/quantitative measurable attributes.